

Victoria Police Survey 2024

# Feeling safe in your community

**Easy Read version** 





#### How to use this survey



Victoria Police wrote this survey.

When you see the word 'we', it means Victoria Police.



We wrote this survey in an easy to read way.

We use pictures to explain some ideas.



We wrote some important words in **bold**.

This means the letters are thicker and darker.



We explain what these bold words mean.

There is a list of these words on page 80.



This Easy Read survey is a summary of another survey.

This means it only includes the most important ideas.



You can find the other document on our website.

https://engage.vic.gov.au/vicpol-2024



This survey is quite long.

It includes a lot of questions.

You don't need to read it all at once.



You can ask for help to read this document.

A friend, family member or support person might be able to help you.

#### What's in this document?

Filling out this survey	6
About your suburb	9
Safety in your area	12
Feeling safe in the community	38
How you stay safe in your suburb	51
Using police services	53
Sharing ideas with the police	66
Information about you	69
Thank you	79
Word list	80

#### Why we made this survey



We made this survey to find out how safe you feel in your community.



We also want to find out how you feel about **crime** in your suburb.



A crime is when someone:

- does something bad to someone else
- breaks the law.



We will think about what you tell us when we make new plans about how to keep people safe.

#### Filling out this survey



This survey will ask you questions about:

- your experiences
- how you feel.

You can answer:



• all of the questions



• some of the questions.



You can skip some questions if you don't want to share some information.



You don't have to answer all the questions at once.

You can work through them one at a time.



We might ask you to tick a box that has the best answer for you.



We might ask you to fill out an answer in a box.



This survey asks you questions about a suburb.



This might be a suburb where you:

- live
- work
- spend a lot of your time.



You will need to fill out another survey if you want to tell us about another suburb.



You can fill out the survey for as many suburbs as you want.

#### Sending in your survey



When you are done filling out this survey, you can send it to us.



You can email it.

SDTC-PROGRAM-MGT-OFF@police.vic.gov.au

### About your suburb

#### **Question 1**



Which suburb would you like to tell us about?



Please write the suburb in the box below.

#### **Question 2**



Why do you want to tell us about this suburb?



Please tick the box that is true for you.

BBB	□ I live there
	□ I work there
	☐ I spend a lot of time there

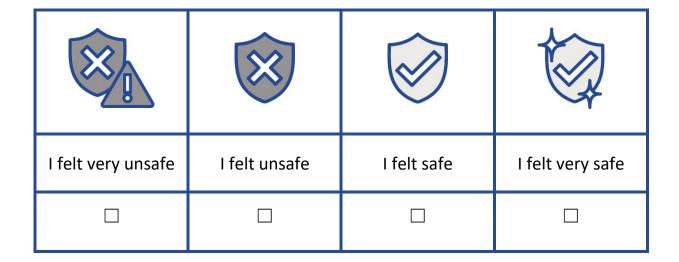
#### **Question 3**



How safe have you felt in this suburb in the last 12 months?



Please tick the box that is true for you.



#### Safety in your area



We want to hear about what makes you feel unsafe in your suburb.



In this section we ask about **family violence**.

Family violence is when someone close to you hurts you.



#### This could be:

- your boyfriend or girlfriend
- your husband or wife
- a member of your family
- someone who takes care of you
- someone you live with.



We also ask about sexual harassment.

Sexual harassment is when someone:

- makes sexual comments about you
- behaves in a sexual way towards you.



And we ask about sexual assault.

Sexual assault is when someone:

- makes you do sexual things you don't want to do
- touches you in a sexual way that you don't want them to do.

#### What you worry about the most



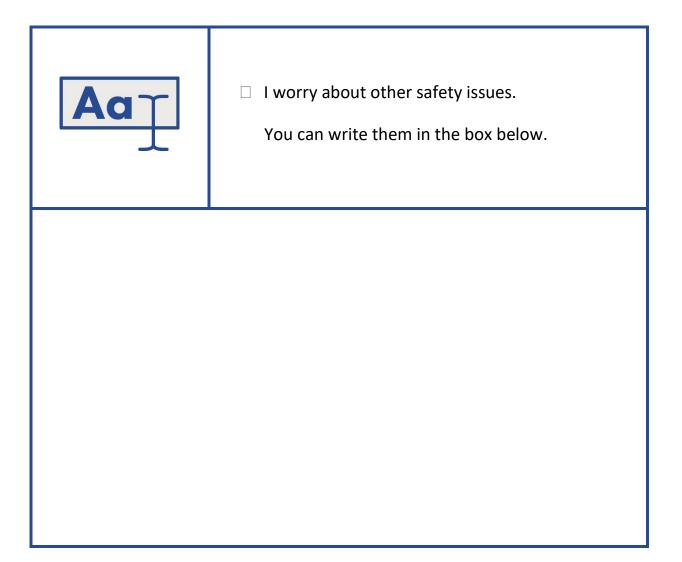
What do you worry about the most in your suburb?



Please tick the 3 boxes that are the most true for you.

☐ I worry about going to public places
☐ I worry about drugs and alcohol
☐ I worry about family violence
☐ I worry about sexual harassment or sexual assault

<ul> <li>I worry about people treating others badly because they are different</li> </ul>
☐ I worry about groups of people who plan and commit crimes together—for example, gangs
☐ I worry about people who commit crimes using computers and the internet
☐ I worry about being safe on the road
☐ I worry about keeping my home and the things I own safe





We will ask you questions about the 3 things you worry about on the following pages.



You only have to answer questions about the 3 things you chose.

#### Question 1: Going to public places

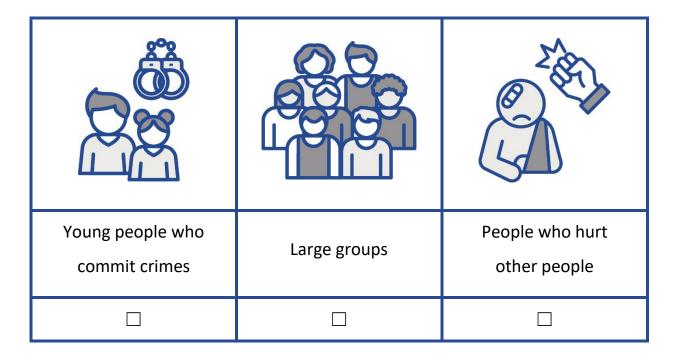


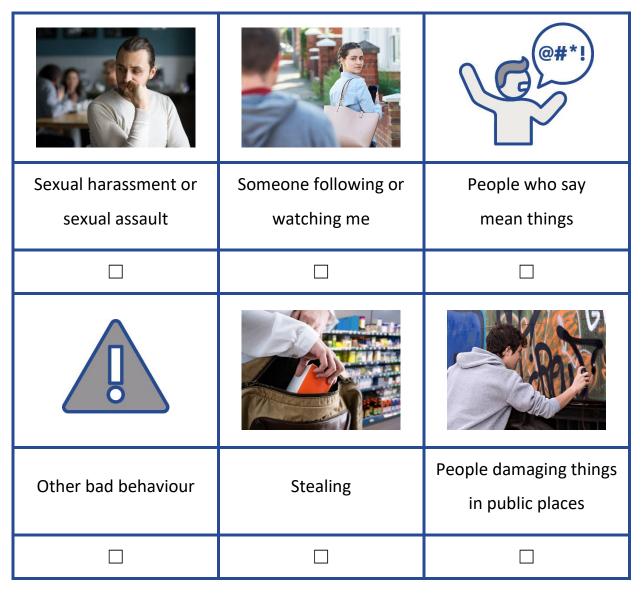
If you said you don't feel safe going to public places, please answer this question.

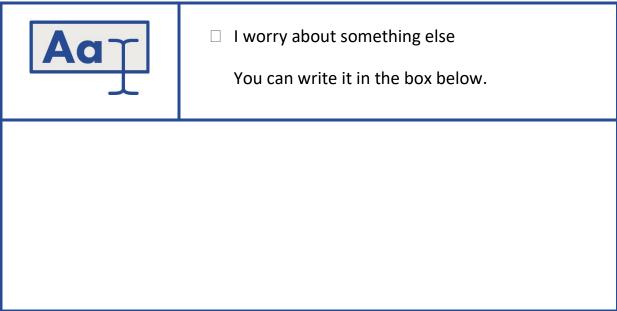


What do you worry about?









#### **Question 2: Drugs and alcohol**



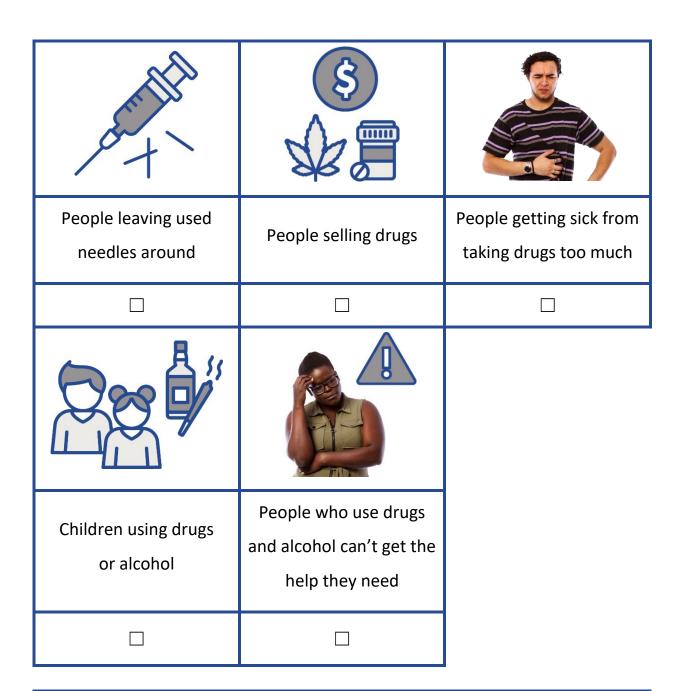
If you said you worry about drugs and alcohol, please answer this question.

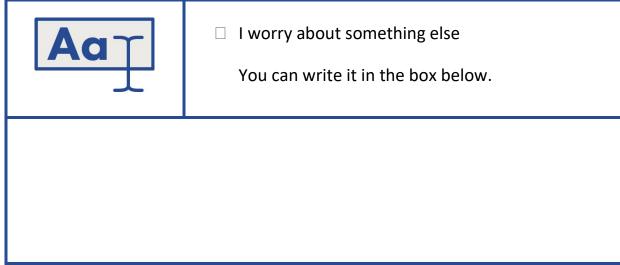


What do you worry about?









#### **Question 3: Family violence**



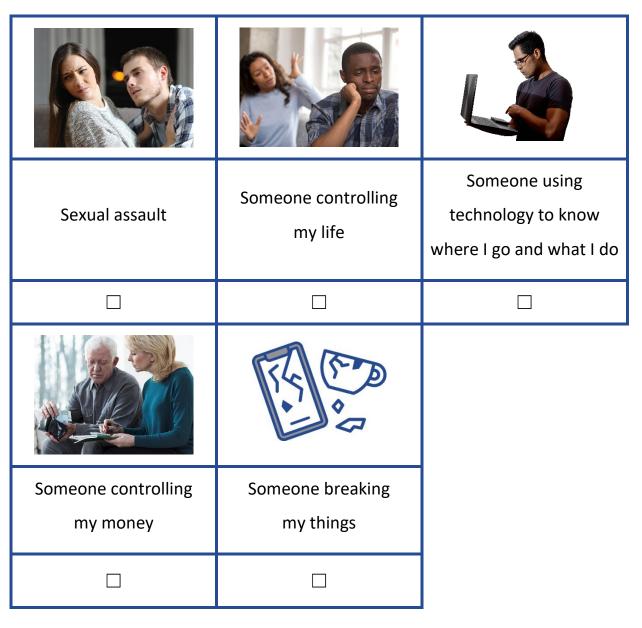
If you said you worry about family violence, answer this question.

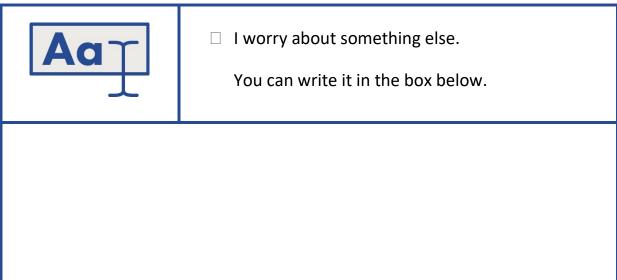


What do you worry about?









#### Question 4: Sexual harassment or sexual assault



In this section, we ask about **consent**.

When you give your consent, you say it is okay for someone to do something.



We also ask about the **justice system**.

Our justice system includes:

- prisons
- the courts
- police
- the law.



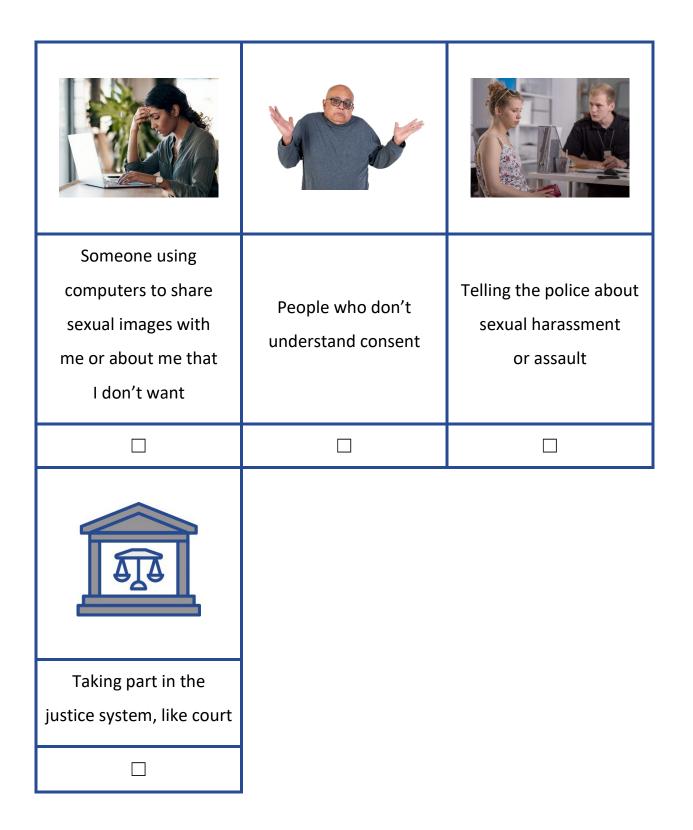
If you said you worry about sexual harassment or sexual assault, please answer this question.

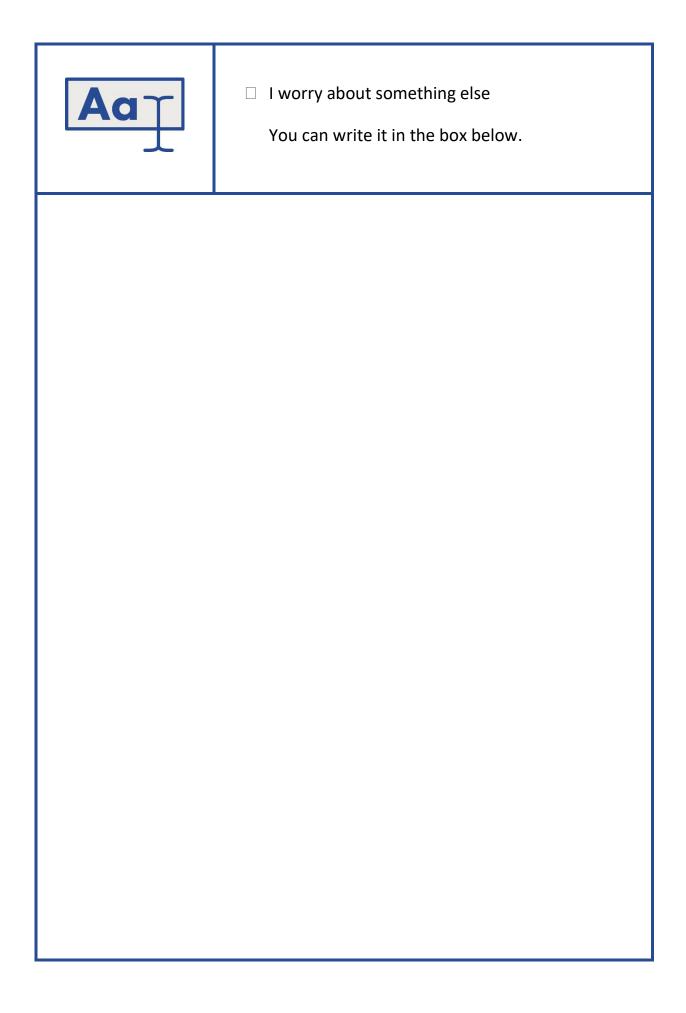


What do you worry about?



Sexual harassment or sexual assault in public places	Seeing something sexual in a public place that I don't want to see	Feeling unsafe in a place that sells alcohol
Sexual harassment	Sexual harassment	Sexual harassment
or sexual assault	or sexual assault	or sexual assault
where I work	where I go to study	in my home





### Question 5: Crimes that happen based on a part of who someone is

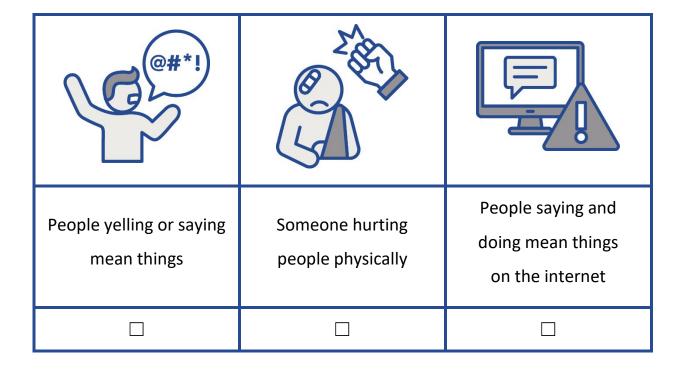


If you said you worry about people treating others badly because they are different, please answer this question.

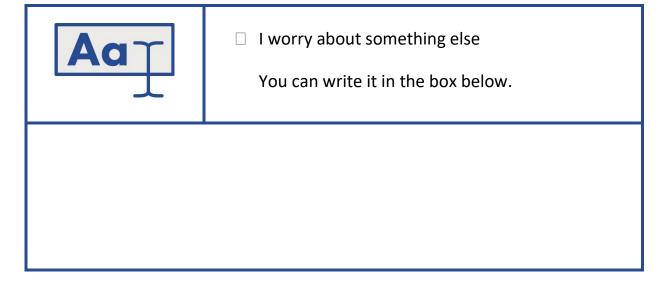


What do you worry about?





Getting letters and emails that say mean things	Phone calls or text messages with threats or mean things	Someone breaking other people's things
Someone sharing	Someone showing other	
other people's	people things that will	
private information	upset them	



## Question 6: Groups of people who plan and commit crimes together



If you said you worry about groups of people who plan and commit crimes together, please answer this question.

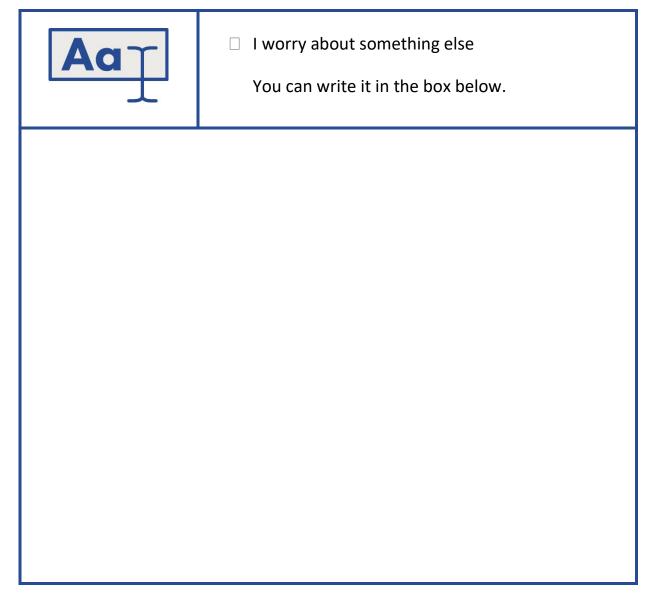


What do you worry about?



Groups of people who hurt other people	People starting fires to damage buildings or public spaces





### Question 7: People who commit crimes using computers and the internet



If you said you worry about people who commit crimes using a computer and the internet, please answer this question.

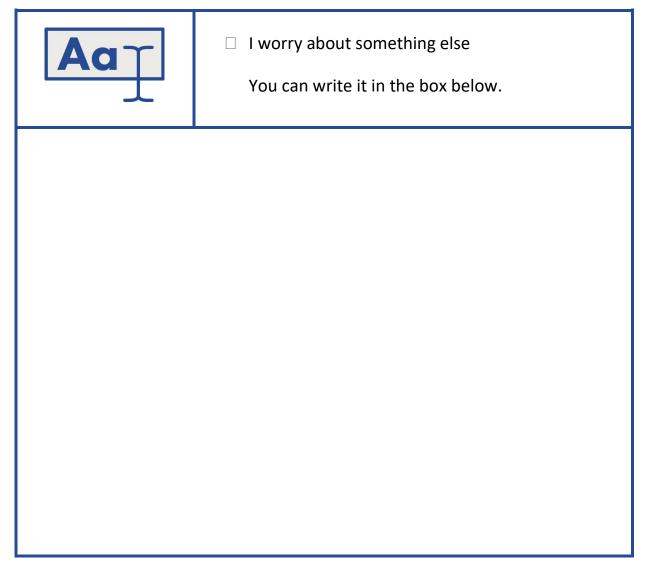


What do you worry about?









#### Question 8: Being safe on the road



If you said you worry about being safe on the road, please answer this question.

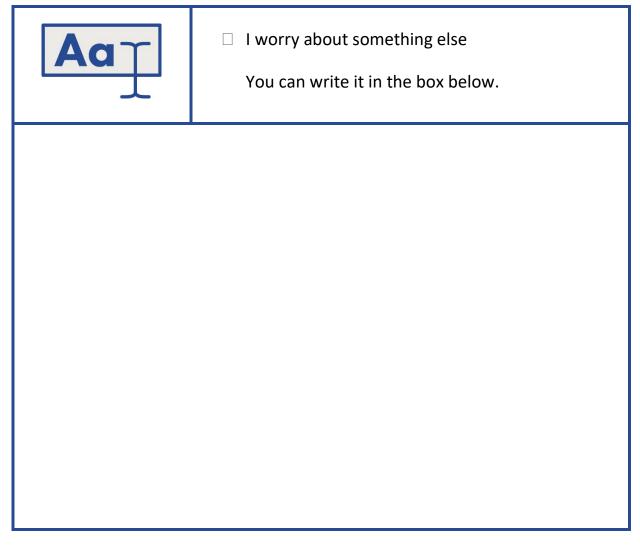


What do you worry about?



People driving in an unsafe way for fun, like racing or hooning	People driving while drugs or alcohol affect them	Speeding





### Question 9: Keeping my home and the things I own safe



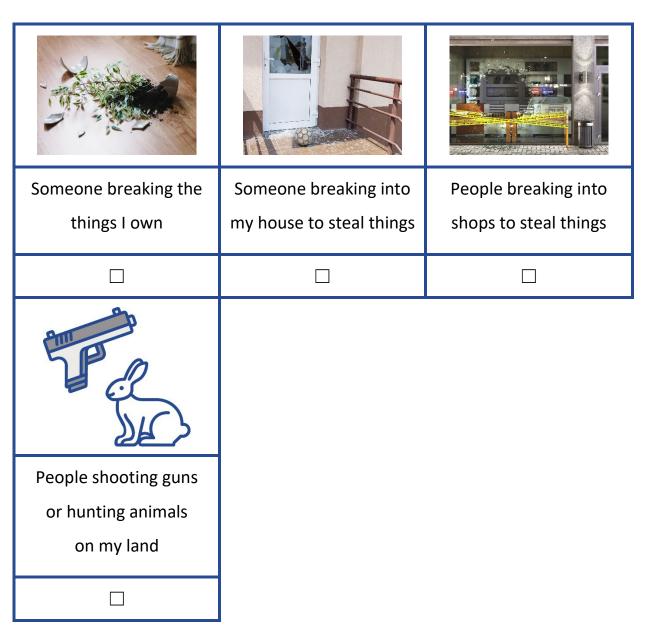
If you said you worry about keeping your home and the things you own safe, please answer this question.

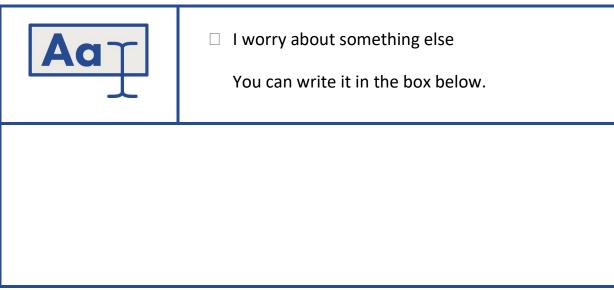


What do you worry about?

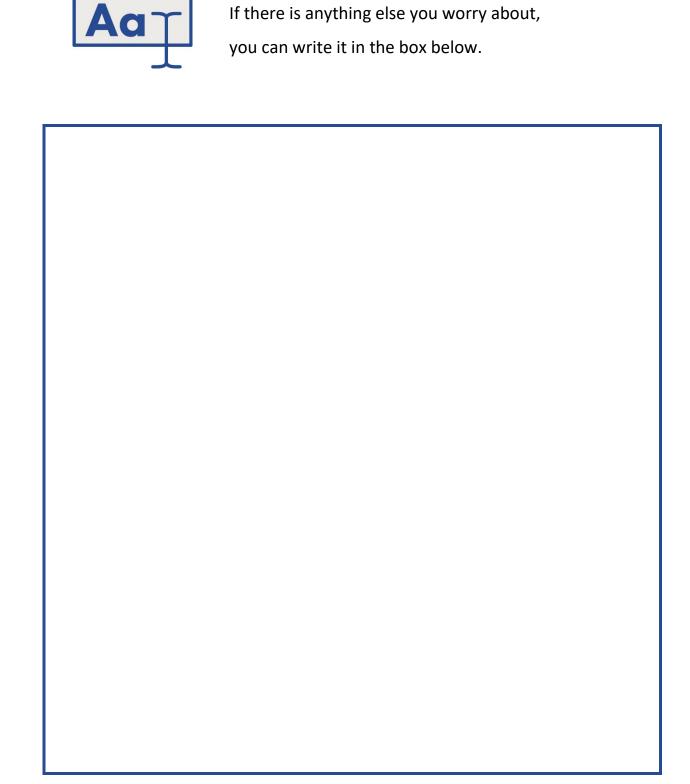


Someone stealing my bike or car	Someone breaking into my car	Someone stealing the things I own





#### Question 10: Anything else you worry about



# Take a break



You can take a break now if you want to.



You're about half way through the survey.

# Feeling safe in the community



We want to find out how safe you feel:

- in different places
- at different times of day.



You might not go to all of these places.

You can skip questions about places you don't visit.



Please tick the boxes that are true for you.

## In public spaces



How safe do you feel at shopping centres during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel at shopping centres at night?

	X		
I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel at public car parks during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel at public car parks at night?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel in public parks during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel in public parks at night?

	X		
I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel in religious buildings during the day?

For example, a church or a mosque.

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel in religious buildings at night?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel walking on the footpath during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel walking on the footpath at night?

	X		
I feel very unsafe	I feel unsafe	I feel safe	I feel very safe

# On public transport



How safe do you feel on a train during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel on a train at night?

	X		
I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel at train stations during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel at train stations at night?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel on a bus or a tram during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel on a bus or a tram at night?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe

## In your own spaces



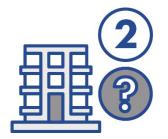
How safe do you feel in your home during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel in your home at night?

	X		
I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



You only need to answer the next 2 questions if you live in an apartment building.



How safe do you feel using the car park at your apartment building during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel using the car park at your apartment building at night?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe

# While driving



How safe do you feel while driving or travelling in a car during the day?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel while driving or travelling in a car at night?

	X		
I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel paying someone to drive you during the day?

For example, a taxi or an Uber.

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe



How safe do you feel paying someone to drive you at night?

I feel very unsafe	I feel unsafe	I feel safe	I feel very safe

# How you stay safe in your suburb

#### **Question 1**



Where do you get information about crime and staying safe?



You can write your answer in the box below.



Do you have any ideas about how we can make:

- you feel safer?
- your community safer?



You can write your ideas in the box below.

# Using police services



Police services are services you can use to:

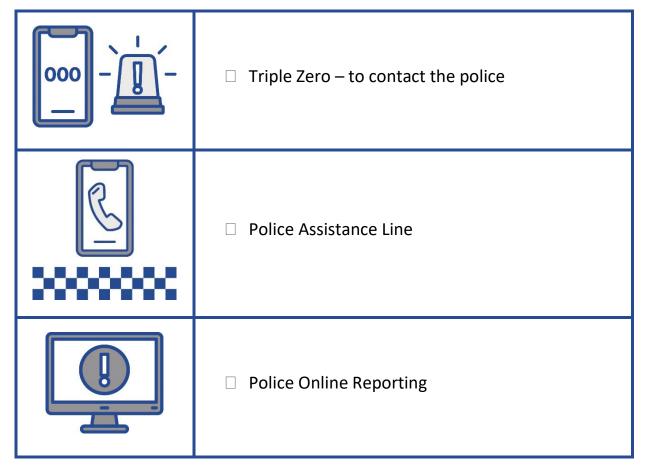
- ask for help
- tell the police about a crime.



Have you contacted any of these police services in the last 12 months?



Please tick all the boxes that are true for you.





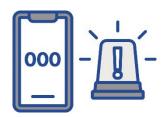


We will ask you questions about the police services you have used on the following pages.



You only have to answer questions about the services you have used.

## **Question 1: Triple Zero**



If you have used Triple Zero to speak to the police, please answer these questions.



Why did you use Triple Zero?

Please tick the box that is true for you.





## How helpful was Triple Zero?

Very bad	Bad	I'm not sure	Good	Very good

#### **Question 2: Police Assistance Line**



If you used the Police Assistance Line to contact the police, please answer these questions.



Why did you use the Police Assistance Line?

Please tick the box that is true for you.





## How helpful was the Police Assistance Line?

Very bad	Bad	I'm not sure	Good	Very good

## **Question 3: Police Online Reporting**



If you used Police Online Reporting to contact the police, please answer these questions.



Why did you use Police Online Reporting?

Please tick the box that is true for you.





## How helpful was Police Online Reporting?

Very bad	Bad	I'm not sure	Good	Very good

## **Question 4: STOPIT**



If you used STOPIT to contact the police, please answer this question.



How helpful was STOPIT?

Very bad	Bad	I'm not sure	Good	Very good

# Question 5: Speaking to the police or PSOs in person



Please answer these questions if you have:

- been to a police station to contact the police
- spoken to PSOs at a train station or somewhere else.



Why did you speak to the police or PSOs?

Please tick the box that is true for you.



☐ Because you were the victim of a crime



☐ Because you wanted to tell the police about a crime



☐ Because you were getting help or a service from the police



How helpful was going to a police station?

		TO S		
Very bad	Bad	I'm not sure	Good	Very good

## **Question 6: Crime Stoppers**



If you called Crime Stoppers to speak to the police, please answer these questions.



Why did you call Crime Stoppers?

Please tick the box that is true for you.





## How helpful was Crime Stoppers?

Very bad	Bad	I'm not sure	Good	Very good

# Sharing ideas with the police



We want to know how you would like to share your ideas with the police.



Please tick all of the boxes that are true for you.



☐ I would like to share my ideas with the police at large meetings with the community



☐ I would like to share my ideas with the police at small meetings with the community



☐ I would like to share my ideas with the police in my home or the place where I work

☐ I would like to share my ideas with the police using the Coffee with a Cop program  The Coffee with a Cop program is when the police meet with the community in cafes or shopping centres
☐ I would like to share my ideas with the police if they had a table at a shopping centre
☐ I would like to go into a police station to share my ideas with the police
☐ I would like to share my ideas with police and PSOs on public transport
☐ I would like to share my ideas with the police when I see them at a community event, like a sports match

	☐ I would like to share my ideas with the police on the internet
	☐ I would like to share my ideas with the police over the phone
	☐ I would not like to talk to the police unless I need their help
AaŢ	<ul> <li>I have another idea about how to give feedback to the police.</li> <li>You can write your ideas in the box below.</li> </ul>

# Information about you



We would like to know more about you.

This helps us know that we are getting feedback from lots of different people in the community.



You don't have to answer every question.



And we won't use this information to find out who you are.

#### **Question 1**



How old are you?



You can write your answer in the box below.



What is your **gender**?

Your gender is what you feel and understand about who you are as a person.

You might think of yourself as a man or woman or something different.

You can choose the words that are right for you.



Please tick the box that is true for you.

□ I am a woman or girl
□ I am a man or boy
☐ I am non-binary — I am not a man or a woman
☐ I choose my own words to explain my gender



Do you feel comfortable talking to:

- the police
- Protective Service Officers (PSOs)?



PSOs help keep train stations safe.

They wear a similar uniform to the police.

But they aren't the police.



Please tick the right box for you.

		I'm not sure
Yes, I feel comfortable	No, I don't feel comfortable	I'm not sure



We would like to know more about why you feel this way.

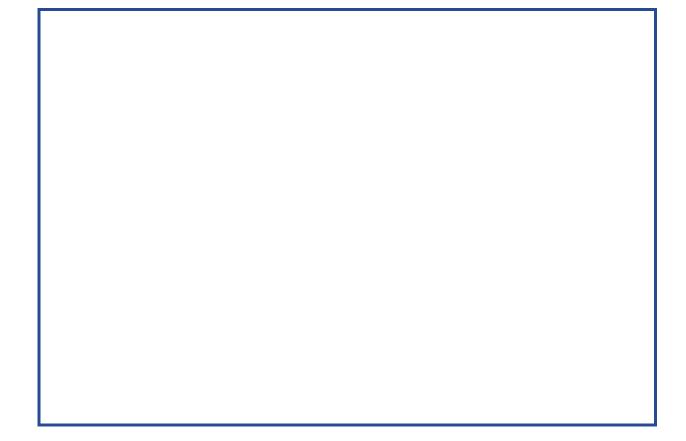
You can write your answer in the box below.



How did you find out about this survey?



Please write your answer in the box below.





What communities do you belong to?



In this section we ask if you are part of the **LGBTIQA+** community.



The letters LGBTIQA stand for lesbian, gay, bisexual, transgender, intersex, queer or questioning and asexual.

The '+' is for people who are part of the LGBTIQA+ community but don't talk about themselves using a word from this list.



We also ask if you are from a **culturally and linguistically diverse (CALD)** community.

CALD people:

- come from different cultures and backgrounds
- speak languages other than English.



You might not belong to any of these communities.

You don't have to answer this question.



Please tick all of the boxes that are true for you.

☐ I am Aboriginal or Torres Strait Islander
□ I am LGBTIQA+
☐ I am from a CALD community
☐ I am part of a religious community
☐ I am a person with disability



Please answer this question if you are part of any CALD communities.



Which CALD communities are you a part of?



You can write your answer in the box below.



Please answer this question if you are part of any religious communities.



Which religious communities are you part of?



You can write your answer in the text below.



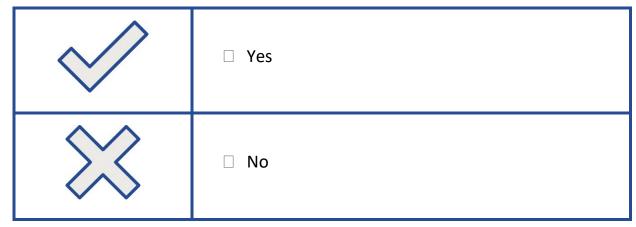
Would you need an **interpreter** to talk to the police?

An interpreter is someone who:

- uses your language
- helps you understand what someone is saying.



Please tick the box that is true for you.





If you need an interpreter, please tell us which language you speak.



Please write your answer in the box below.

# Thank you



Thank you for filling out our survey.



When you are done filling out this survey, you can send it to us.



You can email it.

SDTC-PROGRAM-MGT-OFF@police.vic.gov.au

#### **Word list**

This list explains what the **bold** words in this survey mean.



#### Consent

When you give your consent, you say it is okay for someone to do something.



#### Crime

A crime is when someone:

- does something bad to someone else
- breaks the law.



#### **Culturally and linguistically diverse (CALD)**

CALD people:

- come from different cultures and backgrounds
- speak languages other than English.



Family violence is when someone close to you hurts you.



#### This could be:

- your boyfriend or girlfriend
- your husband or wife
- a member of your family
- someone who takes care of you
- someone you live with.





Your gender is what you feel and understand about who you are as a person.

You might think of yourself as a man or woman or something different.

You can choose the words that are right for you.



#### Interpreter

An interpreter is someone who:

- uses your language
- helps you understand what someone is saying.



#### Justice system

Our justice system includes:

- prisons
- the courts
- police
- the law.

#### **LGBTIQA+**



The letters LGBTIQA stand for lesbian, gay, bisexual, transgender, intersex, queer or questioning and asexual.

The '+' is for people who are part of the LGBTIQA+ community but don't talk about themselves using a word from this list.

#### Sexual assault



Sexual assault is when someone:

- makes you do sexual things you don't want to do
- touches you in a sexual way that you don't want them to do.



#### Sexual harassment

Sexual harassment is when someone:

- makes sexual comments about you
- acts in a sexual way towards you.



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